

nora[®] by Interface[®]

nora[®] pro steamer Warranty – Americas

Limited Product Warranty

nora systems, Inc. ("nora"), warrants its nora[®] pro steamer (the "Product") to the original purchaser (the "Purchaser") to be free from defects in material or workmanship for a period of one (1) year from the date of purchase from nora when used in accordance with nora's Instruction Guide. If (i) nora is notified within the limited warranty period of any such defect as specified below and if (ii) the Purchaser has used the Product under normal use and in strict conformity with the Instruction Guide provided by nora, then nora, at its sole discretion, will use commercially reasonable efforts to repair or replace that portion of the Product found by nora to be defective in material or workmanship at no cost to the Purchaser (except for shipping and transportation costs associated with returning the Product to nora) or refund the purchase price of the Product or replace the Product or a portion of same if Product is returned to nora, freight and postage costs must be prepaid by the Purchaser. Repairs not covered by the warranty or outside the warranty period will require a fee determined by nora to cover the cost of repairs, labor, handling and shipping.

This warranty does not apply to defects, damage or loss caused in whole or in part by (i) abuse, modification, alteration, misuse or tampering of the Product, (ii) failure to strictly comply with nora's Instruction Guide, (iii) use on any surface other than nora rubber flooring, (iv) lack of proper maintenance or (v) normal wear and tear. Repair or service of the Product by anyone other than nora systems, Inc. or its authorized representatives shall void this warranty.

EXCEPT FOR THE LIMITED WARRANTIES SET FORTH HEREIN, NORA EXTENDS NO OTHER WARRANTIES OR GUARANTEES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER OR PURCHASER. NORA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. NORA HEREBY DISCLAIMS ANY OTHER WARRANTY OR GUARANTEE UNLESS EXPRESSLY AUTHORIZED AND ENDORSED IN WRITING AS SET FORTH BELOW.

nora's maximum liability whether in tort, contract, or otherwise shall be the cost of the Product invoiced by nora.

No agent, employee or representative of nora is authorized to make any warranty or guarantee concerning the Product. Any alteration, amendment or waiver of this One-Year Limited Warranty must be in writing and signed by an officer of nora.

Limitation of Liability

nora shall not be directly or indirectly liable for any losses, claims or damages in connection with any use of nora pro steamer(s) that does not strictly comply with nora's Instruction Guide, that was directly or indirectly caused by a third party, that was improperly repaired, or that was affected by any other mechanical influences. Please contact nora for the latest warranty versions. For additional information, please call 1-800-332-NORA.

It is understood that certain parts of the Product are not covered by this One-Year Limited Warranty due to the fact that they require replacement after multiple use. Such parts will eventually require replacement at the Purchaser's cost and are explicitly excluded from this warranty.

nora shall not be liable for any losses, claims, or damages in excess of the cost of the Product invoiced by nora. nora shall not be liable for any incidental, consequential, enhanced or punitive damages.

Warranty for other conditions supplied upon request.

This warranty is to solely benefit the original purchaser of the Product. The warranty is not transferable beyond the original purchaser.

nora makes no warranty or representation that the Product complies with any local laws, rules or regulations and the original purchaser shall be responsible for obtaining all permits or authorizations required by any regulatory body for installation or use of the Product.

Notice of Claims

To make a claim under this One-Year Limited Warranty the original purchaser must provide written notice to nora systems, Inc. at 9 Northeastern Blvd., Salem, NH 03079, within thirty (30) days of discovery of any alleged defect of the Product. nora systems, Inc., must be given the opportunity to inspect and examine the Product.

Supersedes all previous information. Effective February 2020.