MAINTENANCE GUIDE: RAISED ACCESS FLOOR MAINTENANCE

Surface Textures

Hammered Surface

General Remarks

nora® floor coverings have a natural luster and do not require any artificial coatings.

General Precautions

1. Always use “wet floor” signs and/or caution tape when performing any wet cleaning.
2. Refer to SDS for personal protective equipment requirements before using cleaning products.
3. Do not flood the floor.
4. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean-up spills and any foreign materials to maintain the flooring’s slip resistant properties.
5. Never use grit brushes, or black, brown or 3M™ diamond cleaning pads.
6. Use a 3M™ #5100 (red) or #5000 (light green) cleaning pad when required.
7. To reduce dirt, debris and moisture coming into the facility, maintain walk-off mats at all exterior entry points.
8. Spots from petroleum-based products such as grease and tar must be removed with spotting agents containing solvents. Immediately rinse with water after spot removing and allow to dry.
9. Do not allow any metal furniture or trash cans to be in contact with the wet floor.

Post-Installation Maintenance

A general cleaning must be performed before the area is occupied. Wet adhesives must be allowed to cure for 72 hours post-installation. If nora® nTx or nora® dryfix 750 adhesives were used, the general cleaning can be performed immediately. If joints/seams are cold welded, flooring can be wet mopped after 8 hours, machine scrubbed after 24 hours and, if required, burnished after 72 hours.

The following procedures should be performed by the facility:

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Using a spray bottle with a diluted initial maintenance product, spray-clean the floor using a 3M™ #5100 (Red) or 3M™ #5000 (light green) cleaning pad. Spray the floor every two feet and buff until the floor begins to dry (rinse or change the pad once it is loaded). Use DoodleBug™ pad holder with a red pad for wall base cleaning and in areas where floor scrubbing machines do not reach.
3. Damp mop/rinse the floor using a microfiber mop or auto-scrub the floor using a microfiber pad and a minimum amount of clean water, and allow to dry.

**Note:** Areas where nora® liquid wax is used for cold welding, scrub first with a 3M™ #5300 (Blue) cleaning pad (noraplan®) using a high pH cleaner (12-13pH). Pick up residue with a wet vacuum and rinse with water.

### Daily Maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Damp mop the floor using a microfiber mop or auto-scrub the floor using a microfiber pad and a minimum amount of a diluted daily maintenance product, and allow to dry.

**Note:** If required, perform another initial maintenance procedure to remove any dirt build-up.

### Acceptable Pads

<table>
<thead>
<tr>
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<th>3M™ #5000 (light green), 3M™ #5100 (red), 3M™ #5300 (blue), DoodleBug™ red pad</th>
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</thead>
<tbody>
<tr>
<td>Post installation maintenance</td>
<td></td>
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<tr>
<td>Daily maintenance</td>
<td>n/a</td>
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