nora® MAINTENANCE GUIDE

norament® Products
General Remarks

nora® floor coverings have a production residue. This residue must be removed (see Post-Installation Maintenance) before the flooring is used, otherwise it will attract dust and dirt.

General Precautions

1. Always use “wet floor” signs and/or caution tape when performing any wet cleaning.
2. Refer to SDS for personal protective equipment requirements before using cleaning products.
3. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean up spills and any foreign materials to maintain the flooring’s slip-resistant properties.
4. Never use grit brushes, or black, brown or 3M™ diamond cleaning pads.
5. Use nora® Pad 0 or 1, or a 3M™ #5100 (red), #5000 (light green) or #5300 (blue) cleaning pad, for all norament® surfaces, unless a different pad is specified in this guide.
6. To reduce dirt, debris and moisture coming into the facility, maintain walk-off mats at all exterior entry points.
7. Spots from petroleum-based products such as grease and tar must be removed with spotting agents containing solvents. Immediately rinse with water after spot removing and allow to dry.
8. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (white) pad.
9. Do not allow any metal furniture or trash cans to be in contact with the wet floor.
10. For areas with construction damage, please contact the nora® Technical Department.
12. For specific written cleaning protocols, please contact the nora Technical Department.

Post-Installation Maintenance

A general cleaning must be performed before the area is occupied. Wet adhesives must be allowed to cure for 72 hours post-installation. If nora® nTx or nora® dryfix 750 adhesives were used, the general cleaning can be performed immediately. If joints/seams are cold welded, flooring can be wet mopped after 8 hours, machine scrubbed after 24 hours and, if required, burnished after 72 hours.

The following procedures should be performed by the facility:

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any adhesive residue and/or spots of foreign material using Windex® or Goof Off® solvent.
3. To remove the production residue and/or nora® liquid wax, wet mop the floor using a high-pH cleaner (12-13pH) solution diluted as per the manufacturer’s mixing instructions. Allow the solution a minimum dwell time of 10 minutes.

4. Scrub the floor thoroughly with a floor scrubber using nora Pad 0 or 1, or a 3M™ #5300 (blue) cleaning pad. Use a DoodleBug™ pad holder with a red pad for wall base cleaning and in areas where floor scrubbing machines do not reach.

5. Wet vacuum the soiled solution. Rinse the floor with clean water and allow to dry.

6. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (white) pad.

**Daily Maintenance**

1. Dust mop or vacuum the floor to remove dust and dirt.

2. Damp mop or auto scrub the floor using nora Pad 0 or 1, or a 3M™ #5100 (red), #5000 (light green) or #5300 (blue) cleaning pad, with a neutral cleaner diluted as per the manufacturer’s mixing instructions. Use a DoodleBug™ pad holder with a red pad for wall base cleaning and in areas where floor scrubbing machines do not reach.

   **Note:** Mopping with microfiber mops promotes better dirt removal.

**Periodic Maintenance**

1. Dust mop or vacuum the floor to remove dust and dirt.

2. Wet mop the floor using a pH-neutral cleaner solution as per the manufacturer’s mixing instructions. Allow the solution a minimum dwell time of 10 minutes.

3. Scrub the floor thoroughly with a floor scrubber using nora Pad 0 or 1, or a 3M™ #5000 (light green) or #5300 (blue) cleaning pad (depending on the amount of soil). Use a DoodleBug™ pad holder with a red pad for wall base cleaning and in areas where floor scrubbing machines do not reach.

4. Wet vacuum the soiled solution, rinse the floor with clean water and allow to dry.

5. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (white) pad.

**Acceptable Pads**

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<thead>
<tr>
<th>Post installation maintenance</th>
<th>nora® Pad 0, nora® Pad 1, 3M™ #5300 (blue), 3M™ #4100 (white), DoodleBug™ red pad</th>
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