

nora[®] MAINTENANCE GUIDE – noraplan[®] PRODUCTS

nora pro clean[®] MAINTENANCE

General Remarks

nora[®] floor coverings have a natural sheen; therefore, they do not require any artificial coating. However, for customers who prefer a high shine, we can recommend alternative maintenance methods that will generate an increase in shine.

General Precautions

1. This maintenance option is only for those customers who want a higher (enhanced) shine and to repair surface damage.
2. Always use “wet floor” signs and/or caution tape when performing any wet cleaning.
3. Refer to SDS for proper personal protection requirements before using cleaning products.
4. nora[®] recommends using nora[®] Pad O for facilities using H₂O cleaning technology auto scrubbing machines.
5. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean up spills and any foreign materials to maintain the flooring’s slip-resistant properties.
6. Never use grit brushes, or black, brown or 3M™ diamond cleaning pads.
7. nora[®] Pads can be used for all noraplan[®] surfaces (except noraplan lona) unless a different pad is specified in this guide. Use only nora Pad O on noraplan[®] valua. The printed side of the pad goes to the machine and the non-printed side of the pad goes to the floor.

Note: For discontinued noraplan products, or products not currently found on www.nora.com/us, please contact the nora[®] Technical Department.

8. Make sure to maintain a good walk-off area in the entrance of the facility, in addition to regular dust mopping.
9. Spots from petroleum-based products such as grease and tar must be removed with spotting agents containing

solvents. Immediately rinse with water after spot removing and allow to dry.

10. Remove chewing gum with a gum removing spotter. If a solvent is used for removing gum, immediately rinse the floor with clean water and allow to dry.
11. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (White) pad.
12. Do not allow any metal furniture or trash cans to be in contact with the wet floor.
13. Do not flood the flooring where seams of the product are not welded.
14. For areas with construction damage, please contact the nora Technical Department.
15. Follow facility’s Standard Operating Procedures (SOP).
16. For specific written cleaning protocols, please contact nora Technical Department.

Note: Do not scrub the floor dry. Rubber flooring must be kept “wet” with clean water or a Green Seal-certified cleaning solution while scrubbing.

1 Post-Installation Maintenance

Note: A general cleaning should be performed a minimum of 72 hours after installation and/or replacement of tiles (where wet adhesives are used due to curing). If nora[®] nTx or nora[®] dryfix 750 is used to adhere the tiles, initial maintenance can be performed immediately after installation.

The following procedures should be performed by the facility:

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any adhesive residue and/or spots of foreign material using Windex[®] or Goof Off[®] solvent.

3. Wet mop the floor using a neutral cleaner solution diluted as per the manufacturer's mixing instructions. Allow the solution a minimum dwell time of 5 minutes.
4. Scrub the floor thoroughly with a floor scrubber using nora Pad 0. Do not allow the area to dry during scrubbing.
5. Wet vacuum the soiled solution, rinse the floor with clean water.
6. Follow-up with "Enhanced Shine Protocol."

2 Enhanced Shine

1. Place nora Pad 0 underneath a high-speed burnisher with the printed side facing upward toward the machine.
2. Using a mop, bucket/wringer and water, damp mop the surface of the flooring.
3. Burnish surface until the floor has dried and has acquired the desired shine.

Note: Burnisher should not exceed 1800 rpms.

3 Daily Maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Auto scrub the floor using nora Pad 0 with water. Areas without access to use an auto scrubber, wet mop the floor using a neutral cleaner solution diluted as per the manufacturer's mixing instructions.

Note: Mopping with microfiber mops promotes better dirt removal.

4 Periodic Maintenance

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any spots of foreign material using Windex® or Goof Off® solvent.
3. For rooms that are badly soiled, are stained or have minor scratches, wet mop the floor using a Green Seal-certified cleaning solution diluted as per the manufacturer's mixing instructions. Allow the solution a minimum dwell time of 10 minutes.

4. Scrub the floor thoroughly with a floor scrubber using nora Pad 0 or nora® Pad 1 (depending on the amount of soil).
5. Wet vacuum the soiled solution. Rinse the floor with clean water.
6. Place nora Pad 0 underneath a high-speed burnisher with the printed side facing upward toward the machine.
7. Using a mop, bucket/wringer and water, damp mop the surface of the flooring.
8. For enhanced shine, burnish surface until the floor has dried and has acquired the desired shine.

Note: For specific written cleaning protocols, please contact nora Technical Department. For enhanced shine, burnisher should not exceed 1800 rpms. For customers who prefer a higher shine, please contact the nora Technical Department for instructions and training.

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