

# nora<sup>®</sup> MAINTENANCE GUIDE – noraplan<sup>®</sup> PRODUCTS

## GENERAL MAINTENANCE

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### General Remarks

nora<sup>®</sup> floor coverings have a natural sheen; therefore, they do not require any artificial coating. However, for customers who prefer a high shine, we can recommend alternative maintenance methods that will generate an increase in shine.

### General Precautions

1. Always use “wet floor” signs and/or caution tape when performing any wet cleaning.
2. Refer to SDS for proper personal protection requirements before using cleaning products.
3. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean up spills and any foreign materials to maintain the flooring’s slip-resistant properties.
4. Never use grit brushes, or black, brown or 3M™ diamond cleaning pads.
5. Use a 3M™ #5000 (Light Green), 3M™ #5100 (Red) or 3M™ #5300 (Blue) cleaning pad (depending on the amount of soil) for all noraplan<sup>®</sup> surfaces unless a different pad is specified in this guide.
6. Make sure to maintain a good walk-off area in the entrance of the facility, in addition to regular dust mopping.
7. Spots from petroleum-based products such as grease and tar must be removed with spotting agents containing solvents. Immediately rinse with water after spot removing and allow to dry.
8. Remove chewing gum with a gum removing spotter. If a solvent is used for removing gum, immediately rinse the floor with clean water and allow to dry.
9. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (White) pad.

Note: Burnishing noraplan<sup>®</sup> lona will create a sheen, but not a high shine.

10. Do not allow any metal furniture or trash cans to be in contact with the wet floor.
11. Do not flood the flooring where seams of the product are not welded.
12. For areas with construction damage, please contact the nora<sup>®</sup> Technical Department.
13. Follow facility’s Standard Operating Procedures (SOP).
14. For specific written cleaning protocols, please contact the nora Technical Department.

### Post-Installation Maintenance

Note: A general cleaning should be performed a minimum of 72 hours after installation and/or replacement of tiles (where wet adhesives are used due to curing). If nora<sup>®</sup> nTx or nora<sup>®</sup> dryfix 750 is used to adhere the tiles, initial maintenance can be performed immediately after installation.

The following procedures should be performed by the facility:

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any adhesive residue and/or spots of foreign material using Windex<sup>®</sup> or Goof Off<sup>®</sup> solvent.
3. Wet mop the floor using a neutral cleaner solution diluted as per the manufacturer’s mixing instructions.
4. Scrub the floor thoroughly with a floor scrubber using a 3M #5000 (Light Green), 3M #5100 (Red) or 3M #5300 (Blue) cleaning pad (depending on the amount of soil).
5. Wet vacuum the soiled solution. Rinse the floor with clean water and allow to dry.
6. To increase the shine, the floor can be dry buffed using a 3M #4100 (White) pad.

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## 2 Daily Maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Damp mop or auto scrub the floor using a 3M #5000 (Light Green) or 3M #5100 (Red) cleaning pad with a neutral cleaner diluted as per the manufacturer's mixing instructions.

Note: Mopping with microfiber mops promotes better dirt removal.

## 3 Periodic Maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Wet mop the floor using a pH-neutral cleaner solution as per the manufacturer's mixing instructions. Allow the solution a minimum dwell time of 10 minutes.
3. Scrub the floor thoroughly with a floor scrubber using a 3M #5000 (Light Green) or 3M #5300 (Blue) cleaning pad (depending on the amount of soil).
4. Wet vacuum the soiled solution, rinse the floor with clean water and allow to dry.
5. To increase the shine, the floor can be dry buffed using a 3M #4100 (White) pad.

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