

# nora<sup>®</sup> MAINTENANCE GUIDE – norament<sup>®</sup> PRODUCTS

## nora pro clean<sup>®</sup> MAINTENANCE

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### General Remarks

nora<sup>®</sup> floor coverings have a production residue. This residue must be removed (see Post-Installation Maintenance) before the flooring is used, otherwise it will attract dust and dirt.

nora floor coverings have a natural sheen; therefore, they do not require any artificial coating. However, for customers who prefer a high shine, we can recommend alternative maintenance methods that will generate an increase in shine while still maintaining low cost maintenance.

### General Precautions

1. Always use “wet floor” signs and/or caution tape when performing any wet cleaning.
2. Refer to SDS for proper personal protection requirements before using cleaning products.
3. nora recommends using nora<sup>®</sup> Pad 0 for facilities using H<sub>2</sub>O cleaning technology auto scrubbing machines.
4. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean up spills and any foreign materials to maintain the flooring’s slip-resistant properties.
5. Never use grit brushes, or black, brown or 3M™ diamond cleaning pads.
6. Use only nora Pad 0, nora<sup>®</sup> Pad 1 or nora<sup>®</sup> Pad 2 for all norament<sup>®</sup> surfaces (except norament<sup>®</sup> round) unless a different pad is specified in this guide. Use only nora Pad 0 or nora Pad 1 on norament<sup>®</sup> arago, grano, jubilee, and xp trac products. The printed side of the pad goes to the machine and the non-printed side of the pad goes to the floor.
7. Make sure to maintain a good walk-off area in the entrance of the facility, in addition to regular dust mopping.
8. Spots from petroleum-based products such as grease and tar must be removed with spotting agents containing solvents. Immediately rinse with water after spot removing and allow to dry.
9. Remove chewing gum with a gum removing spotter. If a solvent is used for removing gum, immediately rinse the floor with clean water and allow to dry.
10. To increase the shine, the floor can be dry buffed using a 3M™ #4100 (White) pad.
11. Do not allow any metal furniture or trash cans to be in contact with the wet floor.
12. Do not flood the flooring where seams of the product are not welded.
13. For areas with construction damage, please contact the nora Technical Department.
14. Follow facilities Standard Operating Procedures (SOP).

Note: Do not scrub the floor dry. Rubber flooring must be kept “wet” with clean water or a Green Seal-certified cleaning solution while scrubbing.

### **1** Post-Installation Maintenance

Note: A general cleaning should be performed a minimum of 72 hours after installation and/or replacement of tiles (where wet adhesives are used due to curing). If nora<sup>®</sup> nTx or nora<sup>®</sup> dryfix 750 is used to adhere the tiles, post installation maintenance can be performed immediately after installation.

The following procedures should be performed by the facility:

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any adhesive residue and/or spots of foreign material using Windex<sup>®</sup> or Goof Off<sup>®</sup> solvent.

3. To remove the production residue and/or nora<sup>®</sup> liquid wax, wet mop the floor using a high-pH cleaner (12-13pH) solution diluted as per the manufacturer's mixing instructions. Allow the solution a minimum dwell time of 10 minutes.
4. Scrub the floor thoroughly with a floor scrubber using nora Pad 1 or nora Pad 2 (depending on amount of soil).
5. Wet vacuum the soiled solution, rinse the floor with clean water and allow to dry.
6. To increase the shine, the floor can be dry buffed using a 3M #4100 (White) pad. If a higher shine is desired, please contact the nora Technical Department.

## 2 Daily Maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Damp mop or auto scrub the floor using nora Pad 0 with a neutral cleaner solution diluted as per the manufacturer's mixing instructions.

Note: Mopping with microfiber mops promotes better dirt removal.

## 3 Periodic Maintenance and/or Deep Cleaning

1. Dust mop or vacuum the floor to remove dirt or grit.
2. Remove any spots of foreign material using Windex<sup>®</sup> or Goof Off<sup>®</sup> solvent.
3. Wet mop the floor using a neutral cleaner solution diluted as per the manufacturer's mixing instructions. Allow the solution a minimum dwell time of 10 minutes.
4. Scrub the floor thoroughly with a floor scrubber using nora Pad 1 or nora Pad 2 (depending on amount of soil).
5. Wet vacuum the soiled solution. Rinse the floor with clean water and allow to dry.
6. To increase the shine, the floor can be dry buffed using a 3M #4100 (White) pad. If a higher shine is desired, please contact the nora Technical Department.

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