

nora systems, Inc.

TERMS AND CONDITIONS FOR THE RETURN OF WASTE AND SCRAP MATERIAL FROM RECENT INSTALLATIONS OF NEW **nora[®] FLOORING AND **nora**[®] ACCESSORIES FOR RECYCLING**

CUSTOMER INFORMATION

Company: _____

Telephone: _____

Fax: _____

Name of
Authorized Person: _____Address: _____

This return authorization is valid until further notice for the following project:

Project Name: _____

All returns are subject to the following conditions:

1. The return of all waste and scrap material must consist only of NEW **nora**[®] floor coverings and **nora**[®] accessories and **must** be free of all contaminants, including adhesives, patch, chemicals, metals, construction debris, plastics and all other foreign waste materials.
2. Freight charges must be pre-paid and not billed to **nora systems, Inc.**
Shipments should be sent to:

nora systems, Inc.
94 Glenn Street
Lawrence, MA 01843
ATTN: RECYCLING DEPARTMENT

nora systems, Inc.

94 Glenn Street
Lawrence, MA 01843

Toll free: 800-332-NORA
Phone: (978) 689-0530
Fax: (978) 975-0110

E-mail: info-us@nora.com
Internet: www.nora.com/us

3. The terms and conditions of return are legally binding and must be signed by an authorized person.

4. Please note the following on the shipping documents:

Waste and scrap material for recycling

5. Please fax the signed form back prior to shipment to:

Keith Dennis – Fax Number: 978-688-4087

We reserve the right to refuse a return if it does not comply with the above-mentioned terms and conditions and will return the shipment back to your company at your expense.

As of this date and under observance of our terms and conditions for returns, the return of waste and scrap material from NEW installations of **nora**[®] floor coverings and **nora**[®] accessories for recycling is authorized.

If particular circumstances occur between the date of our approval for the return and the date of the physical return that make a reuse or disposal of wastes accumulated during recycling impossible or economically non-feasible, such as changes in applicable law or other events (including **nora systems, Inc.**-internal events), then **nora systems, Inc.** shall have the right to withdraw the return authorization.

No credit will be issued for the return of waste and scrap material for recycling.

The undersigned agrees to the above mentioned terms and conditions.

Location/Date

Customer Authorized Signature